

Claim ID: {\var:Claim8}
Pin Code: {\var:PinCode}
{\var:FirstNAME} {\var>LastNAME}

NOTICE REGARDING CLASS ACTION SETTLEMENT

This is not a notice of a lawsuit against you.

A settlement was reached in a class action lawsuit alleging that Synchrony Bank made artificial or prerecorded voice calls regarding a Synchrony account to people who did not own the account or did not provide Synchrony their number in violation of the Telephone Consumer Protection Act (“TCPA”), 47 U.S.C. § 227. You have been identified as a potential class member. Your rights may be affected.

A settlement fund of \$2.6 million will be created to pay valid claims, attorneys’ fees, costs, any service award to the class representative, and the costs of notice and settlement administration. You may be entitled to receive a share of the fund. The final cash payment will depend on the total number of valid and timely claims filed by all class members. Your legal rights may be affected whether you act or do not act, so please read this notice carefully.

YOUR OPTIONS	
Option 1: Submit a Claim Form Deadline: March 30, 2023	Complete and submit a Claim Form and receive a share of the settlement fund. If you submit a valid Claim Form by March 30, 2023, you will receive a share of the settlement fund after fees and expenses are deducted (estimated to be between \$35 and \$140, depending on the number of participating class members), and you will release claims you may have against Synchrony and other released parties. You may complete a Claim Form at www.LucasTCPASettlement.com .
Option 2: Ask to be Excluded (Opt Out) Deadline: March 15, 2023	Get out of this lawsuit and get no benefits from it. If you exclude yourself from the settlement, you will <u>not</u> receive a share of the settlement fund, and you will <u>not</u> release any claims you may have against Synchrony and other released parties.
Option 3: Object to the Settlement Deadline: March 15, 2023	Object to the terms of the settlement agreement. You may object to the terms of the settlement agreement and have your objections heard at the April 25, 2023 final fairness hearing.
Option 4: Do Nothing	Do nothing. If you nothing, you will not receive a share of the settlement fund, but, if you are a class member, you will release any claim(s) you have against Synchrony and other released parties.

Your rights are explained in this email. Please read it carefully. You may go to www.LucasTCPASettlement.com for more information or to submit a claim.

A federal court authorized this notice. This is not a solicitation from a lawyer. Please read this notice carefully. It summarily explains your rights and options to participate in a class action settlement.

What is this lawsuit about? Diane Lucas filed a class action lawsuit against Synchrony alleging that it violated the TCPA by using an artificial or prerecorded voice in connection with calls it placed to cellular telephones without prior express consent. Synchrony denies the allegations and denies that it violated the TCPA. The Court did not decide who is right or wrong. The parties agreed to a settlement. The name of the lawsuit is: *Lucas v. Synchrony Bank*, No. 4:21-cv-00070-PPS-JEM (N.D. Ind.).

Why did you receive this notice? You received this notice because Synchrony’s records identified you as a potential member of the following class: “All persons and entities throughout the United States (1) to whom

Synchrony Bank placed, or caused to be placed (either by one of its own employees or by an agent or vendor), a call, (2) directed to a telephone number assigned to a cellular telephone service, (3) in connection with which Synchrony Bank or one of its agents or vendors used an artificial or prerecorded voice, (4) from October 16, 2020 through the date of the preliminary approval order, (5) where the subject of the call was a Synchrony Bank account that did not belong to the recipient of the call, and (6) where the recipient of the call did not provide Synchrony Bank the telephone number to which it placed, or caused to be placed, the call.”

What does the settlement provide? Synchrony will establish a settlement fund of \$2.6 million. Out of the settlement fund will be paid: (1) settlement compensation to participating class members; (2) an award of attorneys’ fees not to exceed thirty-six percent of the settlement fund, subject to the Court’s approval; (3) litigation costs and expenses incurred in litigating claims in this matter subject to the Court’s approval; (4) costs of notice and administration; and (5) a service award to Ms. Lucas not to exceed \$10,000, subject to the Court’s approval. It is estimated that each valid claimant will receive between \$35 and \$140, depending on the number of class members who participate.

What are your legal rights and options? You have four options.

First, if you received an artificial or prerecorded voice call on your cellular telephone from Synchrony from October 16, 2020 through November 18, 2022, where the subject of the call was a Synchrony account that did not belong to you, and you did not provide Synchrony your cellular telephone number, you may timely submit a claim online at www.LucasTCPASettlement.com in which case you will receive a proportionate share of the settlement fund after deducting the above-listed fees, costs, and expenses, and will release any claim(s) you have against Synchrony and other released parties.

Second, you may do nothing, in which case you will not receive a share of the settlement fund, but, if you are a class member, you will release any claim(s) you have against Synchrony and other released parties.

Third, you may exclude yourself from the settlement (opt out), in which case you will neither receive a share of the settlement fund, nor release any claim(s) you have against Synchrony or other released parties.

Fourth, if you are a class member, you may object to the settlement.

If the settlement is approved by the Court, all class members who do not opt out before the opt-out deadline will release all claims against Synchrony and other released parties relating to calls placed to their cellular telephones.

To obtain additional information about your legal rights and options, or to access the class notice, motion for preliminary approval, motion for attorneys’ fees, and any other important documents in the case, visit www.LucasTCPASettlement.com, or contact the Settlement Administrator by writing to: *Lucas v. Synchrony* Settlement Administrator, P.O. Box 6188, Novato, CA 94948-6188 or by calling 1-844-591-0208.

When is the final fairness hearing? The Court will hold a final fairness hearing on April 25, 2023, at 10:30 a.m. The hearing will take place in the United States District Court for the Northern District of Indiana, 5400 Federal Plaza, Suite 4400, Hammond, IN 46320. At the final fairness hearing, the Court will consider whether the settlement is fair, reasonable, and adequate and, if so, whether final approval of the settlement should be granted. The Court will hear objections to the settlement, if any. The Court may make a decision at that time, postpone a decision, or continue the hearing. You may have your own attorney represent you and appear in Court on your behalf, but if you do want to be represented by your own lawyer, you must hire one at your own expense.